PRATIBHA COLLEGE OF EDUCATION CHINCHWAD PUNE-19.

- **Guidelines for Grievance Redressal cell:** As per Maharashtra Public University Act 2016 - 56 (Kh)

1) Institution has guidelines regarding redressal mechanism.The college has a Grievance Redressal Cell for dealing with any sort of grievance that students may encounter.

2)The Committee is constituted by the Principal; who is the Chairman of the cell, President of Council other two teachers as members. The Chairman as well as the president of the student council is ex-officio members of the said committee

3)Grievances of students, are brought to the notice of redressal cell, and the issues are amicably and promptly solved And unanimously decisions are taken.

4)The college has a functional guidance and counselling cell which takes care of the students social, moral, emotional and psychological needs and issues. Suggestion box is kept and is opened weekly to take necessary action

5)The members of cell deal with the issues take action and prepared report.

6)Any grievance/ complaint received by the stakeholders is discussed by the grievance redressal committee to arrive at a concrete solution. .

7)The Grievance Redressal Cell intends to find solutions for problems like any kind of physical or mental harassment, complaints regarding class room teaching, classroom management, completion of syllabus, teaching methods etc.

8)The Grievance Redressal Cell holds periodical meetings and takes steps to redress the grievances.

9) Anyone with a genuine grievance may approach the members in person, or in consultation with the Principal. In case the student is unwilling to appear in self, grievances may be dropped in writing at the grievance box earmarked for the purpose and hoisted beside the Library /Reading Room.

PRINCIPAL
PRATIBHA COLLEGE OF EDUCATION
CHINCHWAD, PUNE - 19.